

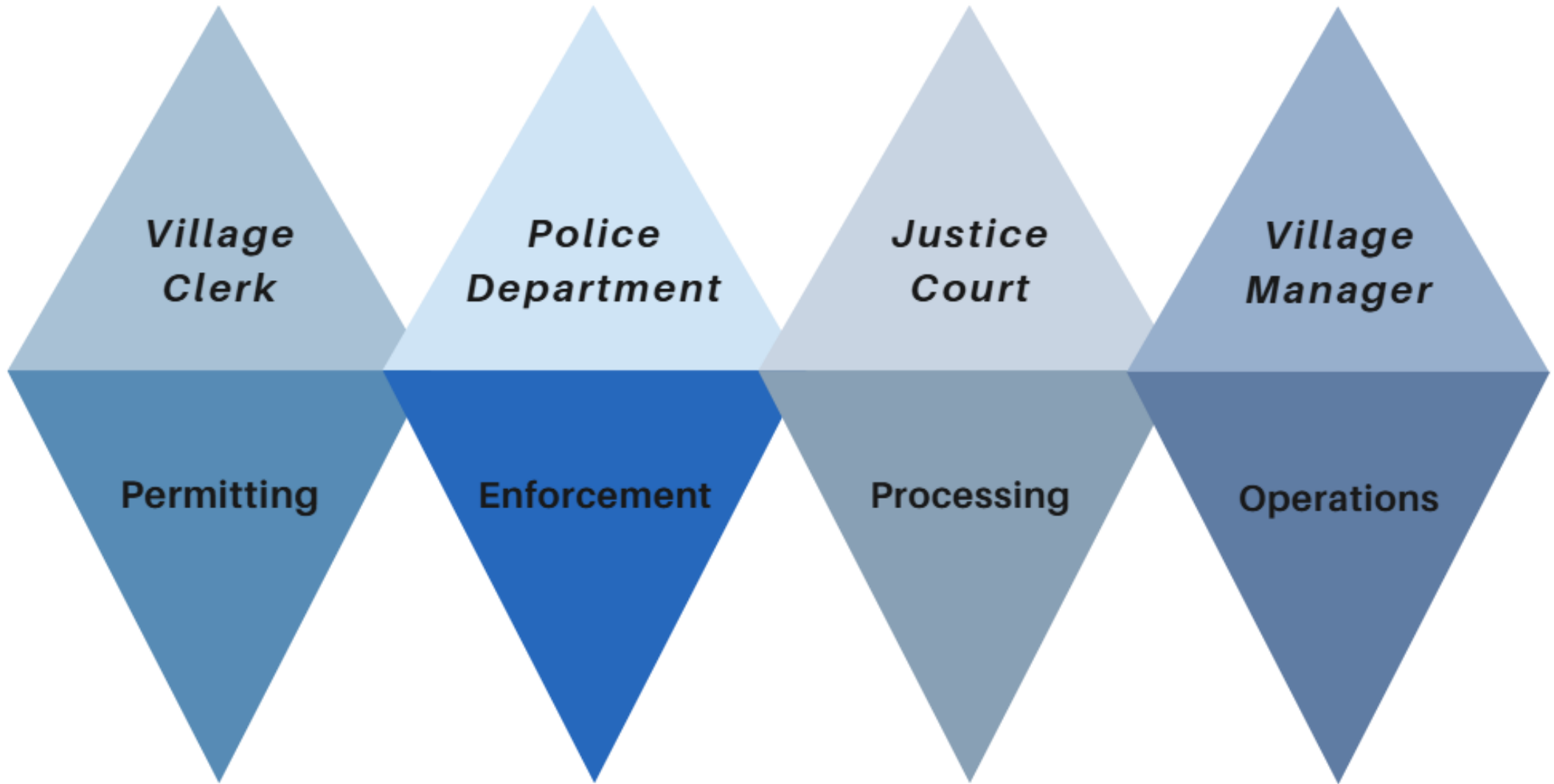


Parking Operations

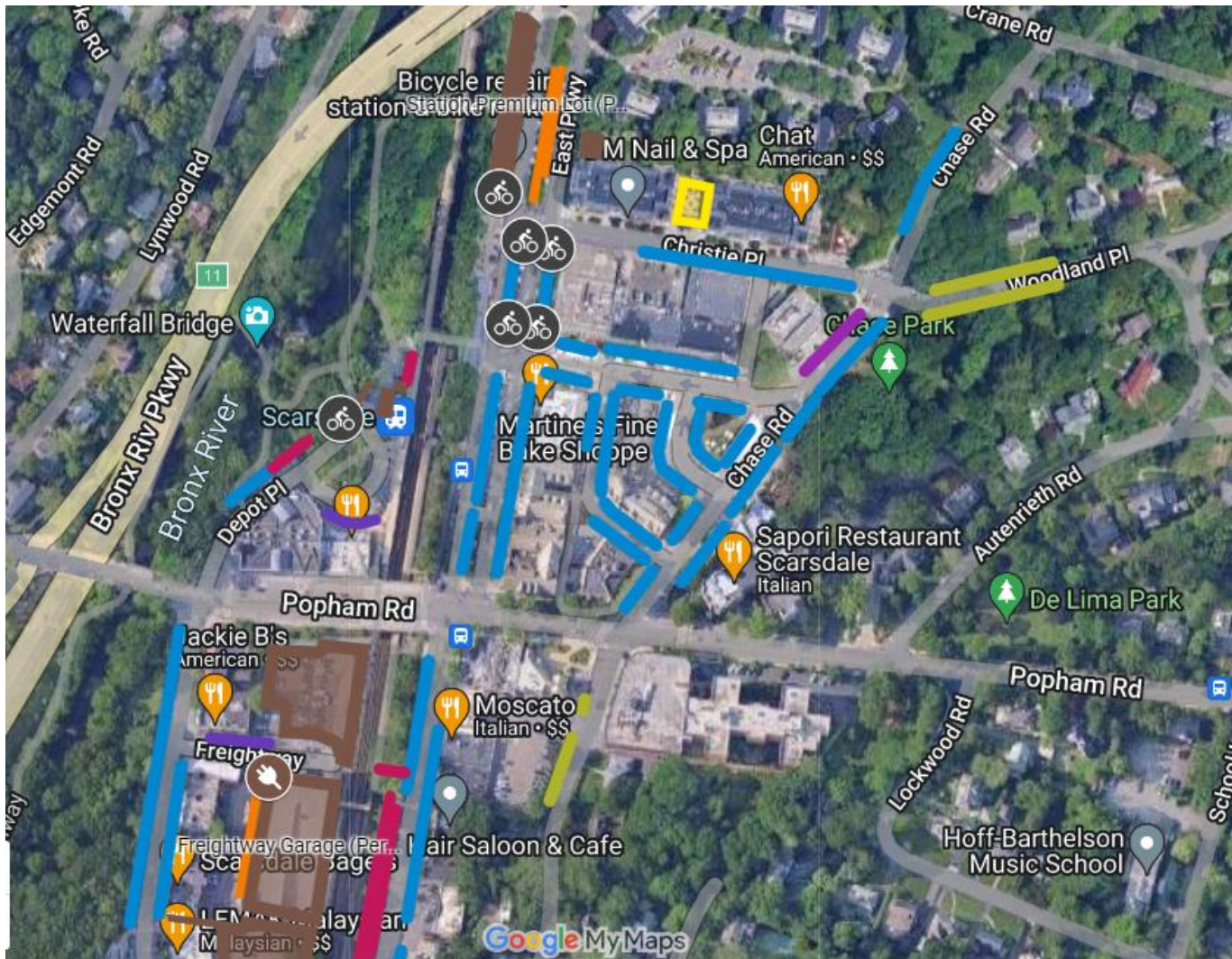
June 17, 2025

1. Metrics

- Organizational Structure
- Parking Permit Fees
- Parking Permit Demand
- Permit Revenue
- Permit Holders



Downtown Parking Overview



-  8 Hour Parking
-  90 Minute Parking
-  20 Minute Parking
-  2 Hour Parking
-  12 Hour Parking
-  30 Minute Parking

Parking Permit Fees

Location	Annual Resident	Semi-Annual Resident	Annual Merchant	Semi-Annual Merchant	Annual Non-Resident	Semi-Annual Non-Resident
Station Premium Lot	\$2,200	N/A	N/A	N/A	N/A	N/A
Christie Place Garage	\$1,700	\$900	\$1,200	\$700	\$2,475	\$1,300
Freightway Garage	\$1,100	\$605	\$500	\$300	\$1,650	\$880
Village Hall	\$330	\$170	\$330	\$170	N/A	N/A
Scarsdale Ave Lot	\$125 + meter	N/A	\$125 + meter	N/A	N/A	N/A
Depot Place – Motorcycle Lot	\$200	N/A	\$200	N/A	\$250	N/A

Parking Permit Demand (As of May 31, 2025)

Location	# Permits Sold	# Spaces	# Permits (max.)	% of Permits Issued
Station Premium Lot	51	38	51	100%
Christie Place Garage	248	179	248	100%
Christie Place Garage – Merchant	27	23	28	96%
Freightway Garage – Resident	328	489	384	85%
Freightway Garage – Non-Resident	21	93	126	17%*
Freightway Garage – Merchant	29	47	63	41%*
Village Hall	7	100	10	70%
Meter Lot	172	88	250	69%
Motorcycle	17	18	23	71%
Total	900	1075	1183	76%

Parking Revenue

Parking Permits	2015-16 Actual	2016-17 Actual	2017-18 Actual	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Actual	2022-23 Actual	2023-24 Actual	2024-25 Actual
Christie Place	\$432,797	\$458,138	\$472,300	\$504,948	\$520,787	\$165,104	\$368,006	\$376,736	\$414,454	\$441,228
Freightway	\$676,244	\$702,696	\$728,346	\$735,932	\$752,303	\$214,256	\$412,451	\$427,534	\$491,716	\$473,277
Surface Lots	\$25,273	\$49,651	\$44,557	\$51,990	\$48,574	\$35,772	\$101,949	\$133,000	\$157,258	\$178,152
Total	\$1,134,314	\$1,210,485	\$1,245,203	\$1,292,870	\$1,321,663	\$415,132	\$882,407	\$937,270	\$1,063,428	\$1,092,657

On-Street Meters	2015-16 Actual	2016-17 Actual	2017-18 Actual	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Actual	2022-23 Actual	2023-24 Actual	2024-25 Actual
Parking Meters (All)	\$979,935.77	\$944,840.01	\$963,583.85	\$949,413.58	\$716,061.54	\$540,114.52	\$723,698.28	\$739,924.02	\$789,163.15	\$811,376.00

Pango Revenue	2015-16 Actual	2016-17 Actual	2017-18 Actual	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Actual	2022-23 Actual	2023-24 Actual	2024-25 Actual
Meters & Lots	N/A	N/A	N/A	N/A	\$61,191.00	\$118,228.50	\$235,375.75	\$301,014.25	\$360,167.50	\$363,356.50

Pango Transactions (As of May 31, 2025)

Location	Time	Zone	# of Spaces	Actual 2019-20	Actual 2020-21	Actual 2021-22	Actual 2022-23	Actual 2023-24	Actual 2024-25	% from Prev. Yr.
Chase Rd (in front of USPS)	20 Min	10584	6	503	1,186	1,818	1,984	2,323	2,361	101%
Chase Rd & Christie Pl	90 Min	10581	62	8,212	13,821	21,938	27,706	35,043	40,977	116%
Depot Place (in-front Storefronts)	30 Min	10591	8	447	790	1,366	1,068	1,304	1,370	105%
Depot Place	90 Min	10592	9	2,174	2,986	5,246	5,124	5,639	6,251	110%
Depot Place Permits	12 Hrs	10590	12	1,230	1,631	2,812	2,708	2,986	3,610	120%
East Parkway	90 Min	10589	70	12,390	23,236	39,396	45,296	51,308	55,835	108%
East Parkway	08 Hrs	10588	34	67	4,546	6,926	9,168	10,834	12,313	113%
Freightway Street Parking	30 Min	10596	4	212	157	260	259	319	410	128%
Garth Road	90 Min	10597	21	3,870	3,598	6,928	8,354	10,952	12,815	117%
Freightway Exterior Lot	08 Hrs	10598	12	1,108	1,017	2,392	3,808	3,824	3,410	89.1%
Overhill Road	02 Hrs	10595	7	1,080	1,856	2,795	3,085	4,265	4,624	108%
Scarsdale Ave	90 Min	10593	23	2,251	3,895	7,738	10,002	11,353	13,566	119%
Scarsdale Ave Meter Lot	12 Hrs	10594	77	13	1,801	5,049	6,501	8,104	10,130	125%
Spencer, Boniface, Harwood	90 Min	10583	85	14,643	23,292	44,442	56,614	65,757	80,985	123%
Woodland Place	02 Hrs	10580	22	638	1,796	2,801	3,220	4,794	5,623	117%
Total			452	48,838	85,608	151,907	184,897	218,805	254,280	113% Avg.

Pango Transactions

Location	Time	Zone	Actual 2019-20	Actual 2020-21	Actual 2021-22	Actual 2022-23	Actual 2023-24	Actual 2024-25	% from Prev. Yr.
Christie Place Garage – UL Pub.	04 Hrs	10586	1,437	3,618	6,904	6,675	8,775	10,580	120%
Christie Place Garage – LL Han.	08 Hrs	10587	0	43	172	181	145	192	132%
Christie Place Garage – LL Res.	08 Hrs	10599	0	630	2,746	3,471	3,863	3,475	89%
Total			1,437	4,291	9,822	10,327	12,783	11,377	91.9%

Pango Revenue	2019-20 Actual	2020-21 Actual	2021-22 Actual	2022-23 Actual	2023-24 Actual	2024-25 Actual	% from Prev. Yr.
Meters & Lots	\$61,191.00	\$118,228.50	\$235,375.75	\$301,014.25	\$360,167.50	\$363,356.50	101%

2. Departmental Feedback

- Village Clerk
- Village Court
- Parking Enforcement
- Business Alliance
- Permit Holders

Departmental Feedback

- Village Clerk
 - Portal (Passport)
 - *Staff must manually update permits; permit-holders do not have ability to adjust their account (e.g. new vehicle)*
 - *Staff unable to enter permit data prior to the start date of a permit cycle (e.g. Feb. 01)*
 - *Staff must manually enter permit data from hardcopies*
 - *Customer Service is lacking*
 - *Operations*
 - *Chain of command unclear*

Departmental Feedback

- Village Court
 - Enforcement (Passport)
 - *Case numbers and ticket numbers do not always correspond leading to dismissal of parking violations*
 - *Valid permits do not always display on handheld devices*
 - *Parking zones are not printed on the parking violations creating confusion*
 - *Parking transactions (through pango) are reflected on the handheld every five minutes*
 - *Unpaid parking tickets do not receive delinquency notices after 120 days*
 - *Customer Service is terrible*

Departmental Feedback

- Parking Enforcement
 - Enforcement (Passport)
 - *May 28th, 2025 shadowing*
 - *Staff must enter the exact zone in which they are enforcing; handheld devices are unable to identify the zone based on license plate information*
 - *Parking tickets are not displaying the parking zones*
 - *Staff are unable to access all the data they need to enforce efficiently (e.g. Freightway Garage)*
 - *Overtime feature does not alert the Parking Enforcement Officer when a timing session has elapsed*

Departmental Feedback

- Parking Enforcement
 - Equipment (Meters & Signage)
 - *Meters regularly breaking down*
 - *Insufficient “front wheels to curb” signage*
 - *Confusing signage at Christie Garage*

Partner Feedback

- Business Alliance
 - Observations
 - *Many merchants parking in public spaces; employees often cite distance and safety as two motivating factors*
 - *Limited merchant parking available in Christie Place Garage, Scarsdale Ave Lot, and Freightway Garage*

External Feedback

- Permit Holders

- Takeaways

- *Resident permit holders... frustration with Pango 'connectivity' issues, tickets erroneously issued, parking zones confusing.*
 - *Merchant permit holders...confusing rules in Freightway Garage, limited long term parking downtown.*
 - *Business District Resident permit holders... frustration with the lack of available parking during overnight hours, 11:00PM – 6:00AM.*

2. Operational Recommendations

- Parking Tech
- Time Limits
- Parking Permits
- New Regulations
- Pay Stations
- Signage

Operational Recommendations

- Parking Technology
 - Reviewed Pango & IPS & FBS
 - *Village Clerk believe many software features in IPS could improve efficiency, database could provide permit holders real-time access to their information*
 - *Village Police/Parking Enforcement felt the overtime features in IPS were easier to use and data is accessible to the entire team*
 - *Demo from FBS forthcoming*
 - Cost: Pango \$0 development, \$15,600 annually, 6% transaction fee, 4% for ACH
IPS ~\$7,000 development, \$15,900 annually, \$8 transaction fee
 - **Proposal 1:** Consider IPS or FBS for parking portal needs following additional staff review

Operational Recommendations

- Parking Time Limits
 - East Parkway (meters)
 - *Increase 90-min meters (between Popham & Christie) to 2-hour meters*
 - *Decrease 8-hour meters (between Christie & Crane) to 4-hour meters*
 - Chase Road (meters)
 - *Increase 90-min meters (between Popham & Boniface) to 2-hour meters*
 - **Proposal 2:** Adjust meter & pay station time limits to provide drivers more flexibility when visiting our business district

Operational Recommendations

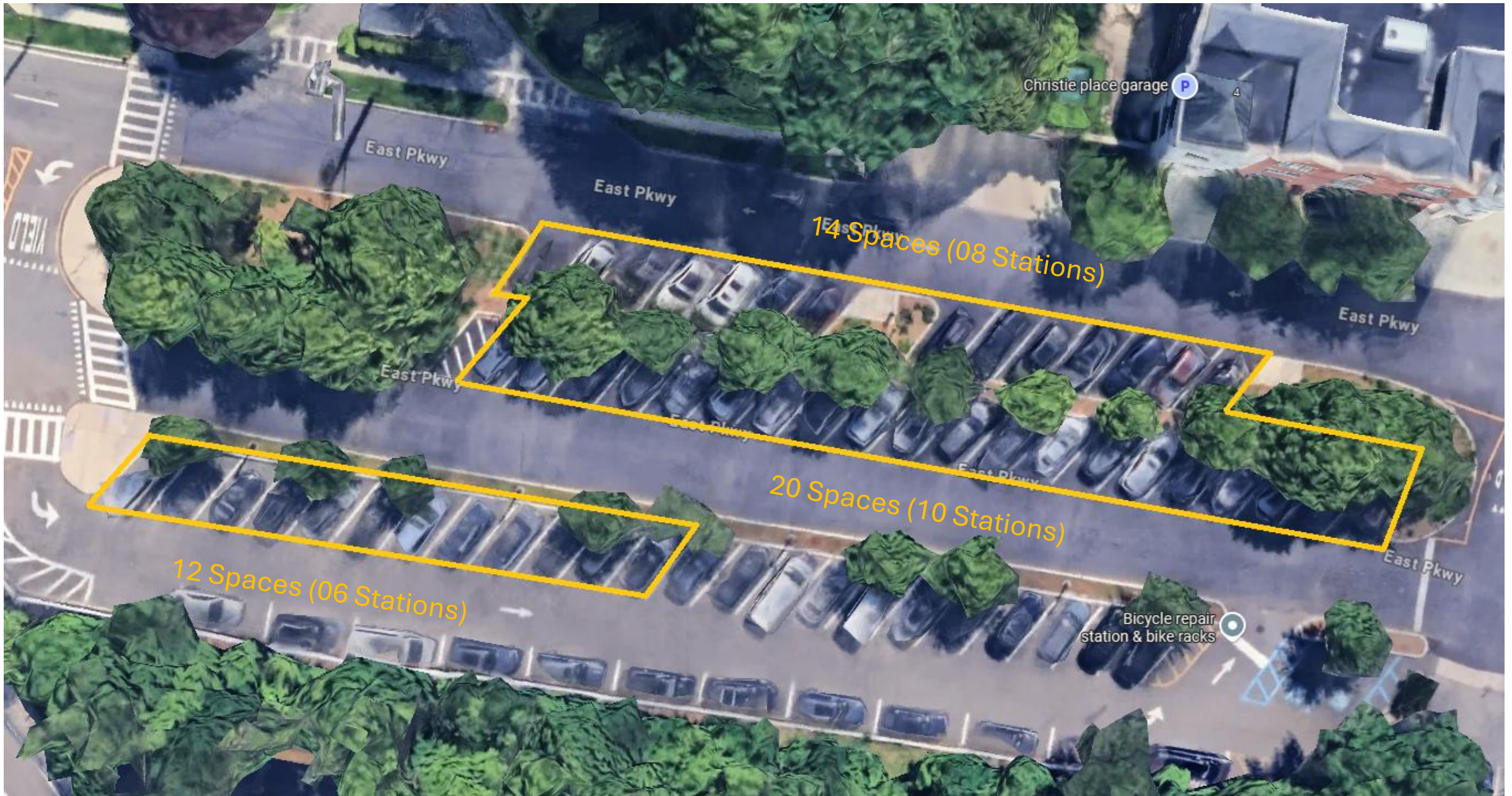
- Parking Time Limits

Type of Meter	Hours of Operation (days)
15-minute	8:00 a.m. to 6:00 p.m.
20-minute	8:00 a.m. to 6:00 p.m.
1-hour	8:00 a.m. to 6:00 p.m.
90-minute	8:00 a.m. to 6:00 p.m.
2-hour	8:00 a.m. to 6:00 p.m.
3-hour	6:00 a.m. to 6:00 p.m.
4-hour	6:00 a.m. to 6:00 p.m.
8-hour	6:00 a.m. to 6:00 p.m.
8-hour (East Parkway from Christie Place to Crane Road) [Added effective 2-18-2019]	8:00 a.m. to 6:00 p.m.
12-hour (Freightway open lot, Scarsdale Avenue resident permit lot, Depot Place, East Parkway)	6:00 a.m. to 6:00 p.m.
12-hour (Beatty Lot) [Repealed effective 2-18-2019]	
12-hour (Freightway Garage) [Repealed effective 2-18-2019]	

- **Proposal 3:** Amend Code (290-84) to Provide Consistent Hours of Operations, 6:00AM – 6:00PM throughout Village.

EV Project

- Project Overview
 - Electric vehicle chargers being considered for East Parkway, Station Premium Lot, and Village Hall Lot
 - Sites selected based on existing infrastructure
 - Application submitted to Westchester County for reimbursement of 50% of hardware costs
- Future Decisions
 - Parking rules/restrictions for EV spaces (e.g. EV only)
 - Parking fees and rates, is the cost of electricity factored into parking rates





06 Spaces (03 Stations)

12 Spaces (06 Stations)

08 Spaces (04 Stations)

Operational Recommendations

- Parking Zones
 - 18 Established Zones
 - 10580, 10581, 10583, 10584, 10585, 10586, 10588, 10589, 10591, 10592, 10593, 10594, 10595, 10596, 10597, 10598, 10599,
 - 06 Consolidated Zones & 2 Garages/Lots
 - 15 min: 10584 30 Min: 10591 90 Min: 10583 2 hr: 10580 8 hr: 10588
 - 12 hr: 10590 Christie Place Garage: 10599 & 10586 Scarsdale Ave. Lot:10594
- **Proposal 4:** Consolidate existing zones according to parking meter time limits and work with portal vendor to improve data accuracy (note: consolidated zones will diminish specificity of data)

Operational Recommendations

- Parking Permits
 - Freightway Garage Non-Resident Permit
 - 93 spaces available to Non-Residents and Garth Road Residents
 - 96 Non-Resident permits sold (annual \$1650/bi-annual \$880); 29 Garth Road permits sold (annual \$1300/bi-annual \$725)
 - Garth Road permits require Village Clerk staff to take additional steps to confirm residency of applicants; sales have been low with an average of 23/year sold since 2022
 - **Proposal 5:** Discontinue the unique Garth Road Permit but continue to offer those residents the option to purchase Non-Resident permits

Operational Recommendations

- Parking Permits
 - Freightway Garage Merchant Permit
 - 47 spaces available to Merchants
 - Merchant parking restricted to level 5, in winter (Dec. 1 – Mar. 31) parking restricted to 4b
 - Oftentimes, Merchants will overflow from 4b to 4a resulting in tickets
 - **Proposal 6:** Allow Merchant permit holders to park on levels 5 & 4 to provide more flexibility during winter months (Resident and Non-Resident permit holders can park on all levels)

Operational Recommendations

- Parking Permits
 - Christie Place Garage Resident Permit
 - 179 spaces available to residents and non-residents, 23 spaces available for merchants
 - 239 Resident permits sold (annual \$1700/bi-annual \$900); 09 non-resident permits sold (annual \$2475/bi-annual \$1300)
 - Permit allows drivers to park during day and overnight
 - Current data reveals avg. of 44 tickets issued monthly for parking without a permit before 9:30AM. 07 before 6:00AM and 12 between 6:00AM – 8:00AM
 - **Proposal 7:** Offer overnight permit from 11:00PM to 6:00AM. \$900 ann./\$550 bi-ann./\$75 month. Eliminate Non-Res. permit. Public parking begins at 11:00 AM.

Operational Recommendations

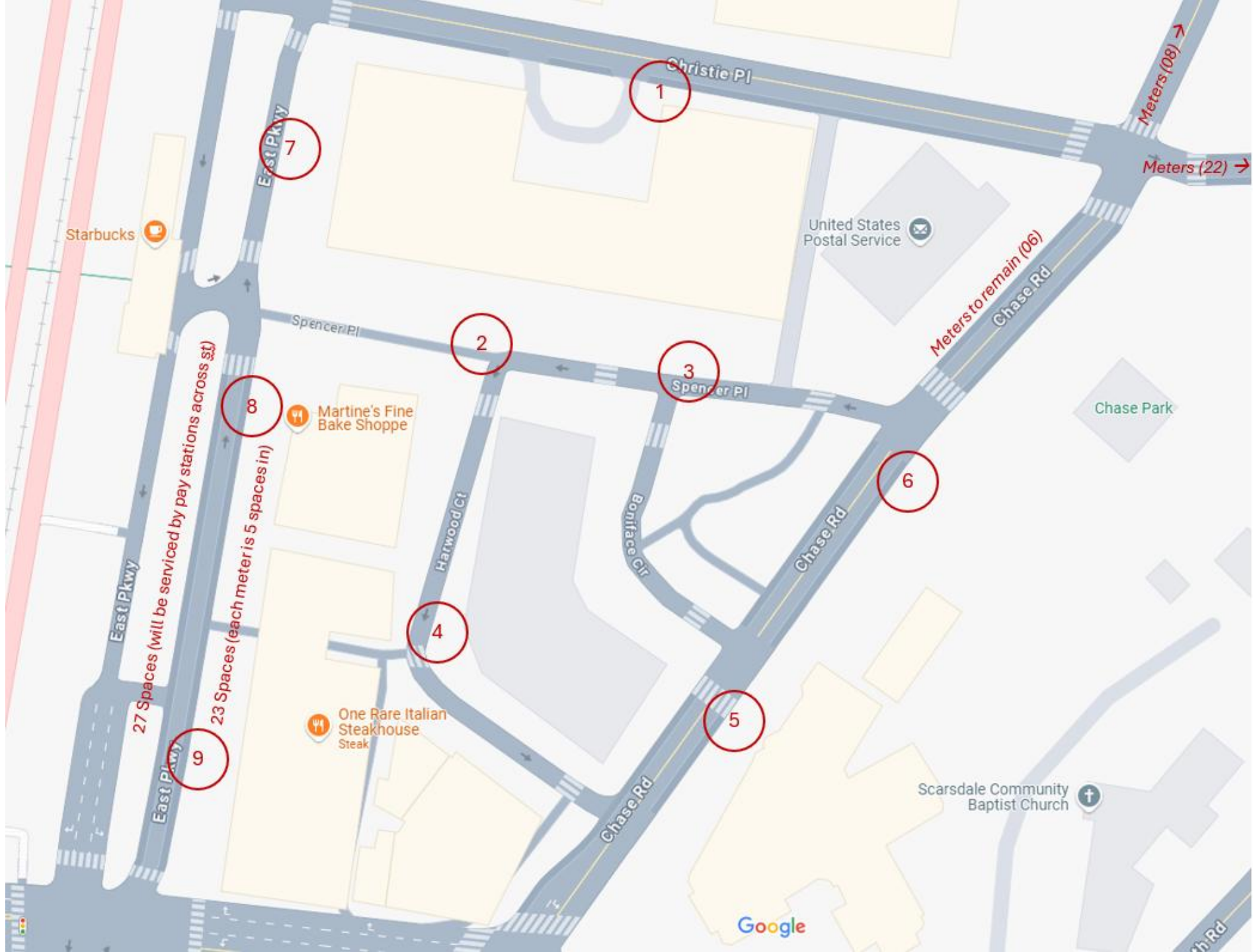
- Parking Permits
 - Permit Renewal Prioritization
 - Currently, parking permits are renewed on a first arrived, first served basis
 - Permit holders have expressed frustration with the uncertainty created by this process
 - e.g. a Christie Place Garage Resident permit holder in 2025 may not be able to purchase the same permit in 2026.
 - Current process ensures equitability but has the potential for unpredictability
 - **Proposal 8:** Provide existing annual permit holders a two-week renewal period (Sept. 2 – Sept. 15) after which the permits are open to all.

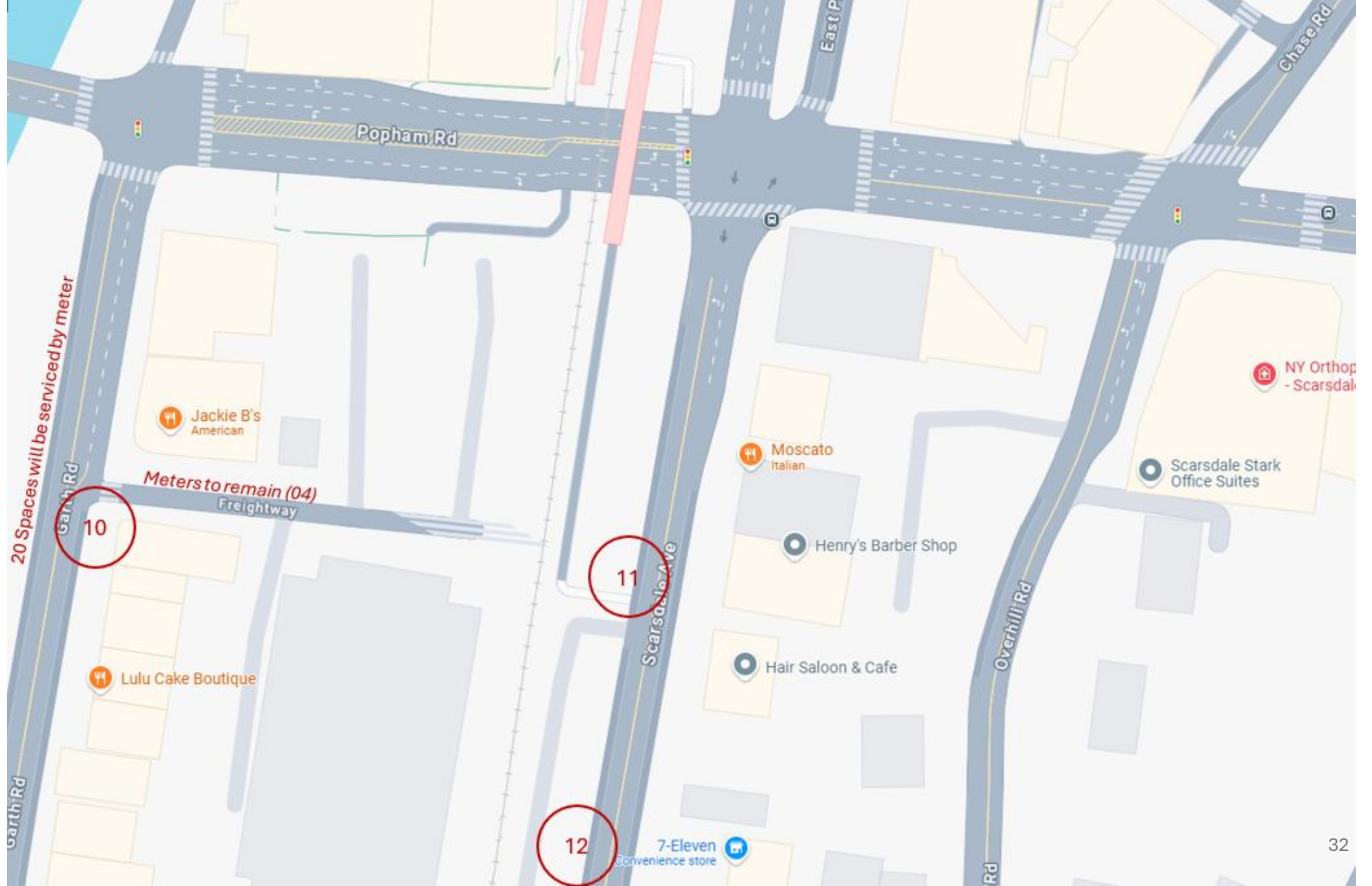
Operational Recommendations

- Parking Permits
 - Merchant Permits
 - Currently, Merchants are allowed to purchase any/all Resident permits
 - This option reduces the number of spaces available to Residents
 - **Proposal 9:** Restrict Merchants to Merchant permits only. Will create consistency with parking permit rules and procedures.
 - Motorcycle Permits
 - Motorcycle permits are limited to Resident and Merchants only
 - Have only sold 71% of available permits, room to sell additional permits
 - **Proposal 10:** Open Motorcycle Permits to Non-Residents, \$335 annual/\$265 semi annual.

Operational Recommendations

- Pay Stations
 - 1 Station/10+ Spaces
 - *Industry standards recommend 1 station for every 6 – 10 spaces*
 - *North side of Spencer Place consists of 24 spaces (including two handicap spaces) divided into three sections.*
 - **Proposal 11:** Pilot two new pay stations on Scarsdale Ave; utilize existing station infrastructure. Remove meters and posts along street except for handicap parking meters. Install new signage.
 - Pango: \$7,950/unit, \$1,775 install, \$85/month software
 - IPS: \$7,000/unit, \$1,150 install, \$60/month software





20 Spaces will be serviced by meter

10

Meters to remain (04)
Freightway

11

12

Jackie B's
American

Lulu Cake Boutique

Moscato
Italian

Henry's Barber Shop

Hair Saloon & Cafe

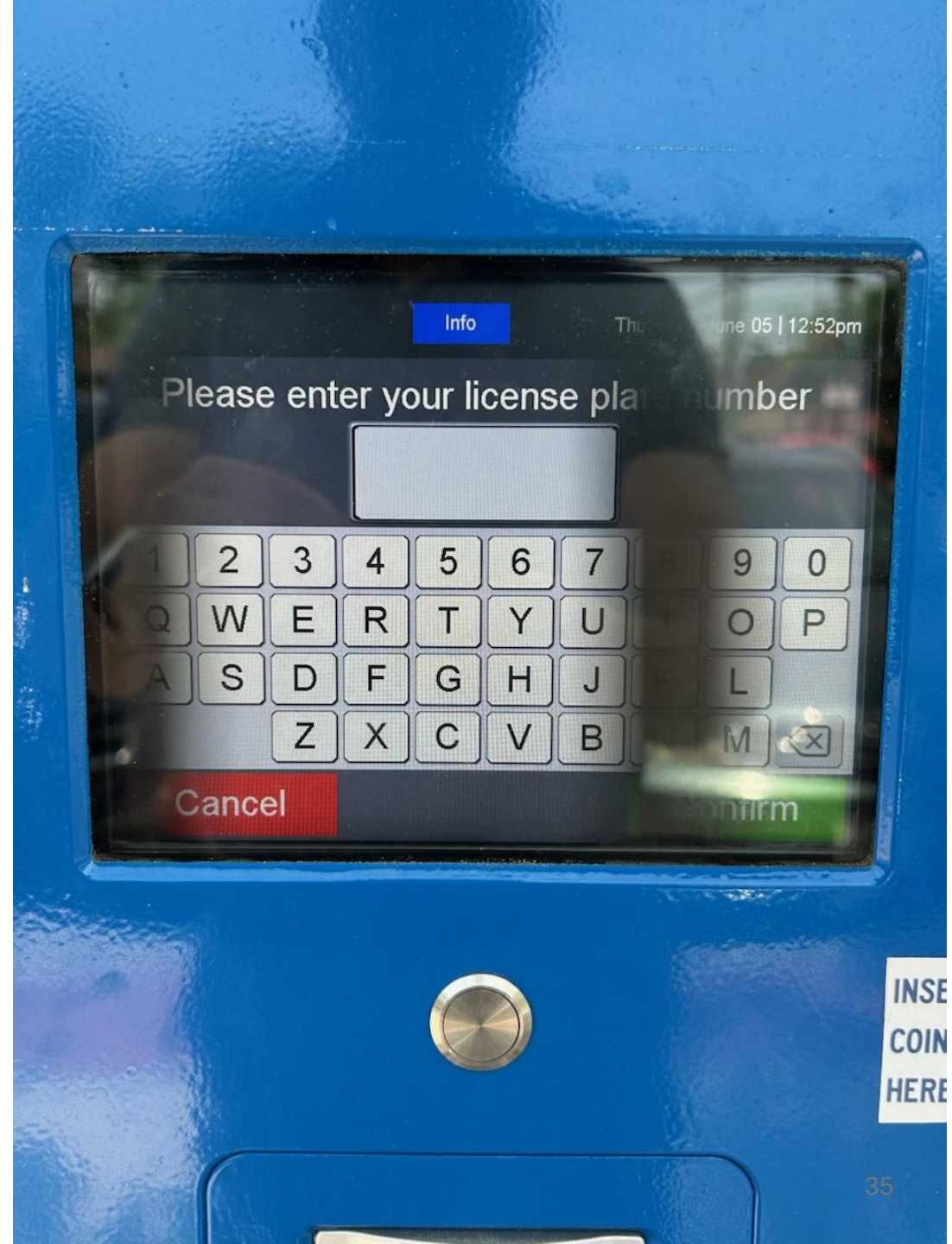
7-Eleven
Convenience store

Scarsdale Stark
Office Suites

NY Orthop
- Scarsdale







Operational Recommendations

- Signage
 - Front Wheels to Curb
 - *Inadequate within lots and garages*
 - Garage and Lot Entrance Signage
 - *Confusing and inconsistent information*
 - *Merchant spaces not adequately identified, need additional signage*
 - **Proposal 12:** Determine an appropriate number of “front wheels to curb” signage for lots/garages, reword and reinstall new signage at lots and garages

LEVEL B1: CHRISTIE PERMITS

**LEVEL B2 : CHRISTIE PERMITS AND
MERCHANT PERMITS (WHERE SIGNED)**

**PANGO 10599 ACCEPTED IN ALL
SPACES EXCEPT MERCHANT SPOTS**

LEVEL B1



Operational Recommendations

Existing

PERMIT OR PAYMENT
REQUIRED TO PARK

PANGO ZONE 10599: 8 HR PARKING
9:30 AM – 6PM MON – FRI

PERMIT REQ'D ALL OTHER HOURS
NO PERMIT OR PAYMENT REQ'D
MON – FRI 6PM – 11PM
ALL DAY SAT, SUN & HOL

Recommend

8 HOUR PUBLIC PARKING
11:00AM – 11:00PM, MON - **SAT**
PANGO ZONE 10599

FREE PARKING
6:00AM – **11:00PM**, SUN

PERMIT REQ'D TO PARK ALL OTHER
TIMES

ADDITIONAL PUBLIC
PARKING AVAILABLE
VIA CHRISTIE PLACE ENTRANCE

Proposal 13: Require meter payment in Christie Place Garage,
on Saturdays (all levels) to create consistency with parking
regulations elsewhere in the Village



Christie Place – Sign 1
64 East Parkway Entrance (Level B1 & B2)

Operational Recommendations

Existing

LEVEL B1: CHRISTIE PERMITS

LEVEL B2: CHRISTIE PERMITS AND
MERCHANT PERMITS (WHERE
SIGNED)

PANGO 10599 ACCEPTED IN ALL
SPACES EXCEPT MERCHANT SPOTS

Recommend

8 HOUR PUBLIC PARKING
(EXCLUDING MERCHANT SPACES)
11:00AM – 11:00PM, MON - SAT
PANGO ZONE 10599

FREE PARKING
6:00AM – 11:00PM, SUN

PERMIT REQ'D TO PARK ALL OTHER
TIMES

ADDITIONAL PUBLIC
PARKING AVAILABLE
VIA CHRISTIE PLACE ENTRANCE

Recommended

MERCHANT PARKING ONLY
MERCHANT PERMIT
REQUIRED ALL TIMES



**Christie Place – Sign 2
64 East Parkway Interior (Level B1 & B2)**

Operational Recommendations

Existing

PUBLIC PARKING
6AM – 6PM
4 HOUR MAX

PAY AT
STATION

NO
OVERNIGHT PARKING
2AM – 6AM

Recommend

4 HOUR PUBLIC PARKING
6:00AM – 6:00PM, MON - SAT
PAY VIA PANGO ZONE 10586 OR AT
PAY STATION

FREE PARKING
6:00AM – 11:00PM, SUN

ADDITIONAL PUBLIC
PARKING AVAILABLE
VIA EAST PARKWAY ENTRANCE

NO
OVERNIGHT PARKING
11PM – 6AM



Christie Place – Sign 3
Christie Place Entrance (Ground Level)

Operational Recommendations

Existing

SCARSDALE
PERMIT PARKING
ONLY
6 AM – 11 AM
MON - FRI

PERMITS ARE
AVAILABLE AT
VILLAGE HALL

Recommend

SCARSDALE AVE. LOT

PERMIT PARKING
ONLY
6:00AM – 11:00AM
MON - FRI

PUBLIC PARKING
11:00AM – 6:00PM
MON – FRI

PAY VIA PANGO ZONE 10594
OR AT PAY STATION

NO
OVERNIGHT PARKING
11PM – 6AM



Scarsdale Ave Lot – Sign 1
Entrance to Lot

QUESTIONS?