



VILLAGE HALL • 1001 POST ROAD • SCARSDALE, NEW YORK • 10583
914.722.1110 • WWW.SCARSDALE.COM

PRESS RELEASE

For Immediate Release
Contact: Village Manager
914.722.1110

May 23, 2025

Parking Ticket Resolution – Pango Transactions

The Village of Scarsdale is working to make improvements to our parking operations. These improvements are designed to enhance the experience of motorists when visiting our downtown and streamline the process of addressing violations.

Beginning today, individuals who receive a parking violation for an unpaid meter after making a payment through our Pango parking app may now submit proof of payment and a copy of their ticket directly to the Village Manager's office. The Village Manager will review the materials to confirm if a valid transaction was made prior to the ticket. The information will be shared with the Justice Court to render a decision. The new process is intended to expedite the process of addressing violations and reducing the need to appear before the Justice Court. Drivers can find the form by visiting: <https://www.scarsdale.gov/1083/Pango-Transaction-Disputes>

The Village understands and acknowledges the frustration motorists have experienced due to parking violations. Please know that we are actively working with our parking technology vendors to identify and resolve software and hardware issues as quickly as possible. We genuinely appreciate your patience as we address these challenges. If you've encountered a problem or have feedback to share, please reach out directly to Deputy Village Manager Stephen Shallo at sshallo@scarsdale.gov. Your parking experience matters to us, and we remain committed to delivering a fair and reliable system for all who visit and live in Scarsdale.

For more information about parking in the Village, please visit:
<https://www.scarsdale.gov/154/Parking>